

ICD-10 and Denver Health Medical Plan (DHMP)

Essential Questions for Providers

1. What is ICD-10?

The International Classification of Disease 10th revision (ICD-10) is a system of coding created by the World Health Organization that uses numeric codes to denote specific diagnoses and procedures performed by healthcare providers.

2. When are providers required to start using ICD-10 codes in place of ICD-9 codes?

The Centers for Medicare and Medicaid Services (CMS) has mandated that all providers in the US begin using ICD-10 coding in place of ICD-9 coding for all dates of service beginning October 1, 2015.

3. How will this change affect healthcare providers?

You must begin using ICD-10 codes in place of ICD-9 codes on claims for all dates of service on or after October 1, 2015. Please note that any claim submitted with an ICD-9 diagnosis or procedure code for dates of service on or after October 1, 2015 will be denied for invalid code. You should continue to use ICD-9 diagnosis codes on all claims with dates of service prior to October 1, 2015. This is consistent with CMS Guidelines.

4. Where can I get more information about ICD-10?

- Visit the CMS website at <http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html>
- Contact DHMP Provider Relations at 303-602-2047 or ManagedCare.ProviderRelations@dhha.org.

5. What is DHMP doing to prepare for ICD-10?

- We have updated our claims payment system to take ICD-10 codes and to deny claims with ICD-9 codes for dates of service on or after October 1, 2015.
- We are testing with the various claims clearing houses we partner with.

6. Will you perform ICD-10 testing with providers?

We are testing claims with ICD-10 transactions with our claims clearing houses. If you wish to participate in ICD-10 claims testing with DHMP, please contact the clearing house you typically submit claims through, or contact DHMP Provider Relations at 303-602-2047 or ManagedCare.ProviderRelations@dhha.org to test your paper claims.

7. If a provider is not compliant by the October 1, 2015 deadline, will you continue to accept ICD-9 codes?

Consistent with CMS guidelines, we will only accept ICD-9 codes for dates of service prior to October 1, 2015. Our claims clearing houses will reject claims with ICD-9 codes for dates of service on or after October 1, 2015. We will deny paper claims received with ICD-9 codes for dates of service on or after October 1, 2015.

8. Will DHMP accept ICD-9 and ICD-10 claims in the same file?

If the file includes dates of service before and after October 1, 2015, it will be accepted only if the ICD-9 codes are for dates of service before October 1, 2015 and the ICD-10 codes are for dates of service on or after October 1, 2015.